



May 25, 2021

Dear Provider,

Aetna Better Health® of Illinois Medicaid (ABHIL) is excited to announce that Southland Care Coordination Partners (SCCP) will be assisting our Case Management staff in coordinating post-discharge follow-up care with care navigators and professionally licensed staff.

ABHIL will designate SCCP as the care coordinator for some of our members upon admission to your facility. SCCP staff will be in contact with you to coordinate the post-discharge care of these members and will work to connect the member to a mental health practitioner for both 7-day and 30-day post-discharge follow-up.

ABHIL will notify you which members SCCP will be the care coordinator of.

We anticipate that this process will improve post-discharge follow-up and enhance the health status of our members. If you have questions please contact our Quality Management Consultant, Izoha Walker at (312) 846-3350 or contact the Quality Department at (833) 216-7279.

Thank you for your continued partnership in improving the health of our members.

Sincerely,

Lakshmi Emory, MD, MPH

Chief Medical Officer

Aetna Better Health of Illinois

Angela Richmond

Director of Quality

Aetna Better Health of Illinois